



*"...meeting community needs...enhancing quality of life."*

Don-

21Jan2016

Thank you to you and the All Hands Fire staff for sending out your instructors to help the Appleton Fire Department gain familiarity with and work towards proficiency with the Gemtor harness. Our department's decision to move forward with the purchase and issue of harnesses for all of our members was met with some hesitancy and resistance. Following the great training provided by your top notch instructors Kevin Rice and Michael Burzachiello, our members have been able to gain confidence and trust in the harnesses and their varied uses. It was obvious that your instructors were well versed in the wear, utilization and maintenance of these harnesses and that the class was well thought out and developed which also contributed to the success of the class.

Throughout the whole process of setting up the class to the delivery of, you and your staff demonstrated a high level of professionalism and we are very pleased with the outcome. I would not hesitate to recommend your company to any other department in need of your specialized skills and talent. Thanks again and I wish you the best of luck in the future!

Sincerely,

Ryan J. Lee  
**Battalion Chief of Training**  
**Appleton Fire Department**  
700 N. Drew St.  
Appleton, WI 54915

*"Appleton Fire Department...serving with P.R.I.D.E."*