

# TOWN OF TIVERTON, RHODE ISLAND

## FIRE DEPARTMENT

---

*Robert D. Lloyd*  
*Chief of Department*

Donald M. Colarusso  
All Hands® Fire Equipment & Training  
7 Third Ave.  
Neptune City, NJ 07753

16 March 2017

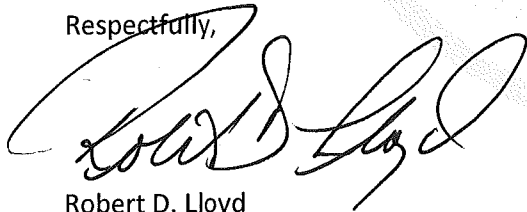
Chief Colarusso,

First let me thank you for the time and guidance you have provided my Department over the years with our needs. We have been using, and have issued to every member of our department a PSS Petzl system since 2008. We had originally sent two members to the Petzl in 2008 to be trained as instructors. Recent retirements have brought that number down to one member. My desire and belief in this particular system necessitated the additional training of more staff to provide safe instruction.

Your staff and yourself welcomed our member to your facility and provided him with guidance and safety procedures. Your continued service beyond just instruction with the continued purchase of additional equipment has been seamless. I know that anytime I need a question answered you are only a phone call away with the information I need.

Thank you again for your support for my agency with this valuable tool for the safety of my members.

Respectfully,



Robert D. Lloyd  
Chief of Department