Kelly Ross, Captain Wichita Fire Department 4780 E. 31<sup>st</sup> South Wichita, Kansas 67202



RE: All Hands Fire Training Class

Wichita has a long history of providing our members with safety gear including personal safety systems. Four years ago as we were researching equipment and field testing numerous systems one of our members reached out to Don Colarusso with All Hands Fire for some assistance and recommendations. Since this time, Wichita has purchased a Sterling F4 PSS for every member of the department and are now converting over to the Gemtor 541 Harness. Don and Jim Ogle from All Hands Fire recently came to Wichita to provide our members training over the Gemtor Harness. The class was a mix of classroom lecture and hands on training. Wichita FD members were extremely happy and impressed with the knowledge and experiences the instructors shared. Hands on training is the only way to ensure the safety of our members, All Hands Fire with Don and Jim hit a homerun and provided outstanding training over the PSS and Gemtor Harness. The instruction All Hands Fire provided was realistic and each student was given an opportunity to ask questions and or try a number of different techniques.

Often times after a sale is made with a company the dialogue and customer service piece falls by the way side. All Hands Fire Equipment has been a pleasure to work with and is always quick to answer a question or provide technical assistance to the Wichita Fire Department. I would highly recommend All Hands Fire for not only equipment needs but hands on training as well. Great job!

Respectfully,

Captain K.R. Ross